

DRAFT EXEC SCORECARD (Version-3.1.16)	Freq	Latest data	date reported	current target	DOT	RAG
Enhancing Central Bedfordshire						
Percentage of Central Bedfordshire residents satisfied with the local area as a place to live	Biennial					
Number of new Jobs	A					
Number of people in employment aged (16 to 64) (% above national average)	Q					
Average Earnings for Workers (£/week)	A					
Delivery of Key Infrastructure milestones	NEW					
New Homes completed	Q					
Town Centre Vacancy Rates	Q					
Facilities – capacity blended per head pop	NEW					
Percentage of Central Bedfordshire of residents agree that CBC is making the local area safer	Biennial					
Delivering Great Resident Services						
Perception of Council - Good quality services	Biennial					
Residual waste rates ( Percentage of municipal waste sent to landfill)	Q					
Satisfaction with highways maintenance	A					
CBC's relative position re condition of roads	A					
Leisure and libraries facility usage rates	NEW					
Satisfaction with living environment	New Q in Biennial survey					
Customer Services - numbers of service failures reported	M					
Improving Education and Skills						
Achievement of 5 or more A*-C grades at GCSE or equivalent including English & Maths -ranking	A					
% of Young People in education, employment or training (EET)	A					
Employer Skills Gaps	A					
Published Ofsted School classifications (% good/outstanding)	Q					
Protecting the Vulnerable; improving well-being						
Children's Safeguarding – <ul style="list-style-type: none"> <li>Referrals as a percentage of the child population</li> <li>Percentage of referrals of children leading to the provision of a social care service</li> </ul>	Q Q					

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Adults Safeguarding - number of customers we are in touch with/monitoring and percentage of alerts						
Premature Deaths (persons) per 100,000	A					
School Readiness - % of children achieving a good level of development at the Early Years Foundation Stage	A					
Average age of clients admitted to care homes	New					
Avoiding admissions to hospital (Non Elective Admissions)	Q					
Avoiding admissions to Care Homes (placeholder)	A					
Housing Extra Care	Q					
Percentage of Care Leavers (age 17- 21) in education, training or employment	Q					
LAC – School attendance	A					
Crime against the vulnerable (combined total of crimes against children, domestic abuse & hate crime)	Q					
A more efficient and responsive Council						
Perception of Council - Value for money	Biennial					
Perception that Council acts on the concerns of residents	Biennial					
Call wait times	M					
Time taken to process Housing benefit, Council Tax Benefit, new claims & change events. (Days)	M					
% of total interactions that are via the web	M					
Repeat issues (second calls or more to contact centre)	M					
Creating stronger communities						
Village care scheme performance	Q					
Volunteering measure	TBA					
Perception that people in the local area pull together to improve the local area	Biennial					
Perception that people can Influence decisions in their own area	Biennial					
Town and parish survey satisfaction	New survey to be undertaken					